Advanced telecommunications services for businesses

Fecha de oferta: 28/04/2025
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Sector

Information, Informatics and Telecommunications

Subsector

Telecommunications

Descripción

In today's era, marked by the accelerated advancement of technology and the growing need for digitization, companies are constantly looking for reliable technology partners who can guide them through the digital transformation with innovative and effective solutions. At BNT Business Telecom we offer a wide range of specialized services in the field of telecommunications and software engineering, particularly in Voice over IP Protocol (VoIP) Solutions.

Our portfolio stands out for its wide range of solutions, including the development of the IP4Business PBX system, digital transformation solutions, development of VoIP projects for various professional environments such as SMEs, large enterprises, call centers, business centers and the hospitality sector (hospitals, clinics and hotels). In addition, our company complements these solutions with advanced integrations of mobile telephony and professional fiber, thus ensuring a complete offer that covers all the telecommunications needs of our customers.

At BNT Business Telecom we are also distinguished by our telephony operator infrastructure, which is designed to offer maximum security, performance, quality and capacity. Since 2016, we have been officially registered as a telecommunications operator with the CNMC for the provision of telecommunications services nationwide.

Tipo de oferta

Collaboration as a technology provider of communications and VoIP solutions.

Productos

– IP4Business® Virtual PBX and optional modules
– Meet4Business (business videoconferencing system)
– Click2Call (direct call system from web)
– Team4Business (quick internal messaging)
– DesktopCRM (CRM integration with PBX)

– SIP Trunk with real-time filtering of the Robinson List
– BNT Fiber Optics for businesses
– BNT Mobile® (business mobile telephony)
– Call recording and time control
– National numbering and 900 lines, telephone operator

Capacidades

Companies and integrators looking for a comprehensive, scalable and cost-effective communications solution that combines virtual PBX and fiber connectivity with their CRM, ERP or hotel and healthcare management systems, guarantees mobility and remote work, offers advanced customer service functionalities (IVR, intelligent queues and real-time statistics) and has specialized technical support; and operators or distributors interested in a technology partner that provides them with attractive margins and an innovative product roadmap.

Dirigido a

Companies and institutions located in Science and Technology Parks, including SMEs, large corporations, research centers, incubators and project accelerators.

Qué lo diferencia

Our proposal is based on our own development of state-of-the-art solutions, betting on free software, as a result of our continuous commitment to R+D+i. With more than 10 years of experience and 3,000 satisfied companies, we guarantee a high availability service and customized solutions for all types of companies.

At BNT Business Telecom, we understand that technological innovation must go hand in hand with social responsibility. Therefore, one of our most innovative developments is the SIP Trunk with real-time automatic Robinson List filtering capability. This cutting-edge solution not only demonstrates our commitment to technological excellence but also to corporate social responsibility, directly addressing the growing concern for data privacy and consent in telemarketing.

Aplicaciones

– Integrated management of corporate communications
– Customer service and call center solutions
– Videoconferencing and remote collaboration
– Time control and time recording
– Call recording and analysis
– Integration with CRM and internal systems
– Communications in hospitality environments (hotels, clinics)
– Consulting and communications support in R&D projects

Acuerdo

Commercial agreement with Technical Assistance

Comentarios

For more information about our products and services and how we can help improve your company’s communications system, please do not hesitate to contact us!