# Outsourcing services and support and maintenance in development and consulting in SAP ERP systems.

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#### Sector

Information, Informatics and Telecommunications

### Subsector

Computer programming and consulting

# Descripción

Caltion Consulting is a company specialized in offering comprehensive solutions in the SAP ecosystem, providing high-level support and consulting to optimize the business processes of its clients. With a focus on continuous improvement and innovation, Caltion Consulting is positioned as a strategic ally for organizations seeking to maximize the return on their SAP investments.

The firm stands out in the market for its ability to offer outsourcing of professional profiles, selecting and providing specialized talent that is effectively integrated into the work teams of its clients, thus ensuring not only the implementation of SAP solutions, but also their operation and maintenance.

With a team of expert consultants and a deep knowledge in different SAP modules and applications, Caltion Consulting offers a range of services from strategic planning and project management to post-implementation technical and functional support, ensuring its clients an efficient management of their

resources and an optimal return on investment.

# Tipo de oferta

Offer clients an optimized cost structure through offshore outsourcing of SAP profiles. This allows access to global talent, maintains flexibility in resource management and reduces operating costs without compromising service quality.

Caltion Consulting aims to build long-lasting collaborative relationships with its clients, based on trust and mutual commitment to operational excellence and process optimization through SAP solutions. The company's vision is not simply to be a service provider, but to become a strategic partner that contributes to the growth and technological transformation of its clients.

#### **Productos**

SAP Support and Maintenance: As an SAP partner, Caltion specializes in optimizing SAP environments with proactive solutions and specialized technical support to ensure continuous uptime and maximum system performance.

SAP Outsourcing: The company is in charge of finding the best SAP experts in Argentina, providing highly qualified consultants that adapt to the specific needs of each business, with the objective of maximizing the value and efficiency of the projects.

# Capacidades

Company that needs to increase the quality and decrease its support and maintenance costs for any of these systems:

- 1. SAP Business One
- 2. SAP R3
- 3. SAP S/4 HANA

# Dirigido a

Companies with SAP R/3: This is an older version of SAP ERP, commonly used by midsize companies that have been in operation for a while and may be looking for upgrades, optimizations or specialized technical support to improve their operational performance and efficiency.

Companies with SAP S/4HANA: S/4HANA is the most modern version of SAP ERP, designed for businesses looking to transform and simplify their business processes with a state-of-the-art ERP suite. Caltion could offer these companies consulting and outsourcing services to maximize the functionality and return on their S/4HANA investment.

Companies with SAP Business One: Aimed at midsize and growing companies, SAP Business One is a single solution for managing the entire enterprise, from sales and customer relationships to operations and finance. Caltion can offer these companies customizations and optimizations to scale their operations as they grow.

## Qué lo diferencia

Caltion Consulting distinguishes itself in the market by its focus on client proximity, which implies a deep understanding of each client's unique situations and the ability to respond to these with tailored solutions. This proximity to the client is complemented by the application of best practices that are relevant and specific to the client's current situation, thus ensuring that solutions are not only relevant but also effective and sustainable over time.

The company also benefits from their extensive knowledge of the global SAP market, which enables them to offer high quality consulting and development. This understanding enables them to stay abreast of the latest trends and technologies, which, combined with industry best practices, ensures that the services provided are state-of-the-art.

Finally, its competence in the global SAP market is reflected in its ability to offer these quality services at competitive prices. By balancing specialized knowledge with reasonable costs, Caltion Consulting positions itself as a valuable partner for midsize companies looking to optimize their SAP processes and systems without compromising quality or efficiency.

# **Aplicaciones**

The applications of Caltion Consulting's services can be described in three main areas: SAP Support and Maintenance, SAP Expert Outsourcing and Enterprise Chatbots. Here is detailed how each of these services is applied in the context of a midsize company using SAP systems.

#### Acuerdo

Technical cooperation